

WILTSHIRE POLICE



Community Report

Warminster Westbury Mere and Tisbury Neighbourhood
Policing Team
February 2024



Neighbourhood policing team

Inspector: Insp Louise Oakley

Neighbourhood Sergeant: Sgt Vicky Howick

Neighbourhood Officers:

Westbury - PC John Pagan

Westbury - PC – Vacant post- gone out to advert closing date 9th Feb

Warminster - Pc Lauren Fairley

Warminster – Vacant Post – gone out to advert

Mere /Tisbury – Pc Georgina Russell

PCSOs:

Westbury Town – PCSO Roland Revers

Westbury Rural – PCSO Alice Moore

Warminster Town- PCSO Holcombe

Warminster Rural – PCSO Lukasz Kolasinski -Joining 1st March

Mere/ Tisbury – PCSO Stew Hunt

Community Commitment

WHAT? (What is the situation?)

- The **Community Commitment** is a contract between our NPTs and their communities, laying out clearly what service can be expected regarding their engagement at a local level, and how it will be delivered
- This document has been developed by Corporate Comms and Engagement and Local Policing. Consultation has taken place with C/Insp, IAG Chairs, Public Service Board & Public Contact, Engagement and Neighbourhood Policing Board (PCENP)
- Within the Community Commitment, NPTs will commit to activity under 5 key themes:
 - ✓ **Engaging regularly with communities by holding face to face events**
 - ✓ **Engage regularly through online channels**
 - ✓ **Publish information about their local team, local priorities and update on activity**
 - ✓ **Consult and engage with communities on key decisions**
 - ✓ **Increase and broaden their engagement across need to reach communities**
- **Prior to public launch**, the Community Commitments were cascaded in to NPTs through local engagement with Inspectors and Chief Inspectors to ensure understanding of expectations for delivery.
- **The Community Commitments** were launched on Monday 8 January in line with the TOM1 launch.

SO WHAT? (What is happening?)

WILTSHIRE POLICE COMMUNITY COMMITMENT

Our mission: Keeping Wiltshire Safe

Our priorities:

- Safer public spaces
- Violence
- Burglary

Neighbourhood Policing Teams will:

ENGAGE REGULARLY WITH COMMUNITIES BY HOLDING FACE TO FACE EVENTS

- We will hold at least one public meeting / surgery per month, giving you a chance to meet your local team and find out more information on local policing priorities, crime stats and engagement opportunities
- We will advertise our public meetings and surgeries on the **Your Area** section of the Wiltshire Police website, on local Neighbourhood Policing Team social media channels and Community Messaging
- Every engagement opportunity will be recorded so we can ensure we are meeting our commitment to you
- We will hold regular face to face meetings and events with a wide range of community groups such as businesses, faith groups, youth groups and residents' associations
- We will bring policing out to your community, through the proactive use of the Neighbourhood Engagement Vehicles.

ENGAGE REGULARLY THROUGH ONLINE CHANNELS

- We will actively use local Neighbourhood Policing Team social media channels to engage with our communities
- Every Neighbourhood Policing Team will host quarterly Facebook Live events
- We will exchange information with those signed up to our Community Messaging alert system via email, text or phone and continue to promote this free service to new members.

CONSULT AND ENGAGE WITH COMMUNITIES ON KEY DECISIONS

- We will ask the public to take part in questionnaires and surveys to build information and improve our policing service
- We will provide visibility at Parish Council meetings and, in the absence of physical attendance, will provide a written update. We will also support a programme of additional meeting attendance through Area Boards or Community Safety Groups
- We will action feedback, concerns or complaints – and tell you what action has been taken. If we cannot help, we will help signpost the public to who can
- We will work closely with our partners, such as local authorities and parish and town councils, and community representatives i.e. businesses, faith groups, schools to tackle community issues
- We will work closely alongside local watch schemes to enable strong partnerships between the police and communities
- We will consult regularly with our Independent Advisory Groups (IAGs) to ensure they have a voice as a critical friend to help shape our policing service.

INCREASE AND BROADEN OUR ENGAGEMENT ACROSS NEED TO REACH COMMUNITIES

- We will build Community Beat Profiles for each of our Neighbourhood Policing Team to help us better understand the specific communities within our local areas
- We will engage with specific community groups and those living and working in particular geographical areas about those issues that are important or impacts most upon them
- We will work with young people and our partners in education settings to help improve safety, reduce reoffending and, along with relevant other agencies, offer support to those who need it.

www.wiltshire.police.uk

Facebook: @wiltshirepolice, Twitter: @wiltshirepolice, Instagram: @wiltshirepolice, LinkedIn: company/wiltshirepolice

WILTSHIRE POLICE

Our Community Commitments

Our Neighbourhood Policing Teams will:

- Engage regularly with communities by holding face-to-face events
 - We will hold at least one public meeting / surgery per month, giving you a chance to meet your local team and find out more information on local policing priorities, crime stats and engagement opportunities
 - We will advertise our public meetings and surgeries on the **Your Area** section of the Wiltshire Police website, on local Neighbourhood Policing Team social media channels and Community Messaging
 - Every engagement opportunity will be recorded so we can ensure we are meeting our commitment to you
 - We will hold regular face to face meetings and events with a wide range of community groups such as businesses, faith groups, youth groups and residents' associations
 - We will bring policing out to your community, through the proactive use of the Neighbourhood Engagement Vehicles.
- Engage regularly through online channels
- Publish information on your local team, local priorities and update on activity
- Consult and engage with communities on key decisions
- Increase and broaden our engagement across need to reach communities

Download a PDF Copy of Our Community Commitments

- CommunityCommitment_Wiltshire.pdf
- CommunityCommitment_Ambury.pdf
- CommunityCommitment_Chippenham.pdf
- CommunityCommitment_Devesey.pdf

WILTSHIRE POLICE

Engaging with our Communities

A cornerstone of British policing is the ethos of 'policing by consent'. In order to maintain legitimacy and an ability to police by consent, it is vital that the public support policing at every level. To achieve this there must be underlying trust and confidence in policing and this can only be built and maintained through engaging with the public.

Engagement with the public has never been more important than it is now. There are high expectations of public services, alongside low trust and confidence within some communities. In addition, newer ways of communicating means that expectations are higher in terms of quick, easy and unhindered access to information.

We recognise that it is only through working together with our communities, and by encouraging their active engagement, that we can help deliver a service that meets the needs of local people.

Our Community Engagement Strategy 2022-2025

Our Community Engagement Delivery Plan 2022-2024

Find out what's going on in your area

Career and volunteering opportunities

Representing our communities

Join an Independent Advisory Group

Our Community Commitments

WILTSHIRE POLICE

What's happening in your area?

Find your local officer, get the latest crime statistics and advice, help us with reports for information and find out what we're doing to tackle crime in your area.

Report, Tell us about, Apply or register, Request, Thanks and complaints

Public Engagement – Activities and Resources

CPT to NPT – All localised Facebook pages now reaffirmed with updated wording. Your Area pages now starting to show changes as requested to the national Single Online Home team.

Facebook Live events – Chippenham NPT (10 January) and the Chief's Live event (22 January) reaffirming the Community Commitments across the Force and updating the public on the Force's plan for the new year. Facebook Lives across NPTs to be held quarterly.

Neighbourhood Policing Week (22-26 January) – Your Area and localised NPT Facebook pages updated with all events taking place and NPTs **required** to update their events on social media. Week's campaign is to focus on and celebrate:

- Early intervention and dealing with ASB
- Problem-solving policing (use of POP plans)
- Improving trust and confidence through neighbourhood policing alongside our partners



FACEBOOK LIVE

JOIN CHIEF CONSTABLE CATHERINE ROPER ON HER LIVE Q&A

TONIGHT
6.30pm

College of Policing **NPCC**
National Police Chiefs' Council

Neighbourhood policing week of action

22 - 28 January

#NeighbourhoodPolicingWeek

college.police.uk

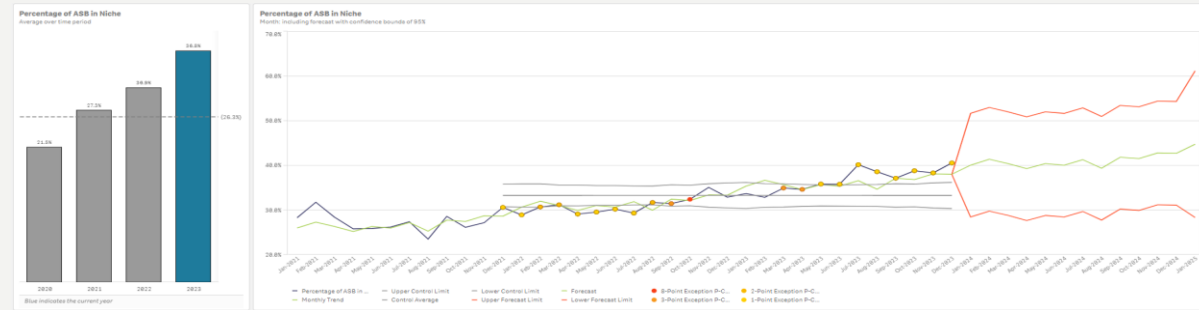
Neighbourhood Engagement Register – Visits Made (January 2024 Update)

NPT AREA	School Visits	Drop In Sessions	Local Authority Meetings	Community Events Fetes, Carnivals, Protests	Military Engagement	Places of Worship Meetings	General Public Engagement – relating to crime and meetings not categorised	TOTAL TO DATE (in brackets = MoM growth)
WARMINSTER/ WESTBURY	96	69	39	26	6	4	162	402 (+2%)

Anti-Social Behaviour (incl. Sec 60)

WHAT? (What is the situation?)

Measure	Trend Line (Up to 3 Years' Data)	Dec-2023	3 Months to Dec-2023	12 Months to Dec-2023	12 Months to Dec-2022 vs. 12 Months to Dec-2023	Rolling 12 Month Trend	Statistical Exceptions	Exception Weighting
Percentage of ASB in Niche		40.6%	39.2%	36.8%	5.9% ▲	Increasing	One, Two, Three, Eight-Month High	25
Volume of ASB		737	2,504	11,442	-15.9% ▼	Decreasing		10



Measure	Trend Line (Up to 3 Years' Data)	Dec-2023	3 Months to Dec-2023	12 Months to Dec-2023	12 Months to Dec-2022 vs. 12 Months to Dec-2023	Rolling 12 Month Trend	Statistical Exceptions	Exception Weighting
Volume of ASB - County		469	1,559	7,160	-17.2% ▼	Decreasing		10
Volume of ASB - Swindon		264	939	4,253	-13.6% ▼	Decreasing		10

Dec 23	Dec 23	Dec 23
Environmental ASB 23 recorded 4.0% of total ASB	Nuisance ASB 407 recorded 71.2% of total ASB	Personal ASB 141 recorded 24.6% of total ASB

DATA SUMMARY

- December 2023 recorded a total of 737 ASB incidents
- ASB continues to decrease. There has been a decrease of -15.9% YoY
- Despite decrease in overall ASB, ASB recorded in Niche is increasing, driven by increase in incidents being recorded in both STORM and Niche.
- Swindon and County are both recording a decline in ASB reporting, however Swindon is seeing a smaller decrease of -13.6% YoY compared to County which sits at -17.2%

SO WHAT? (What is happening? What is the analysis telling us?)

[Monthly Performance Dashboard | App overview - Qlik Sense \(wiltshire.police.uk\)](#)

- Volume of ASB is declining year on year by 15.9%. During December a total of 737 ASB reports which is above the monthly forecasted volume of 711. Despite being slightly above the forecasted volume and following seasonally anticipated trends, this is the lowest volume of ASB across the past 3 years
- Nationally - The police recorded 1.0 million incidents of ASB in the year ending June 2023. This was a 11% decrease compared with the year ending June 2022 (1.2 million incidents) (Source: ONS CSEW, update due end of January 2024)
- Proportion of ASB incidents recorded in Niche has increased by 5.9% pts year on year. This is driven by an increase in incidents recorded in both STORM (requiring an immediate or Priority response) and then closed to Niche for further investigation or flagging to NPT.

NOW WHAT? (What action do we need to take? Or are taking?)

- New ASB information on Police and Council website signposting people to the best place to report their incident
- Local Policing demand meeting to commence in February will identify repeat locations for ASB within County and Swindon
- External training planned with ASB Help who will deliver sessions to 20 individuals in County and Swindon to become ASB champions
- Additional funding into OPCC to support CSP's
- Multi-agency ASB strategy being bought together by OPCC

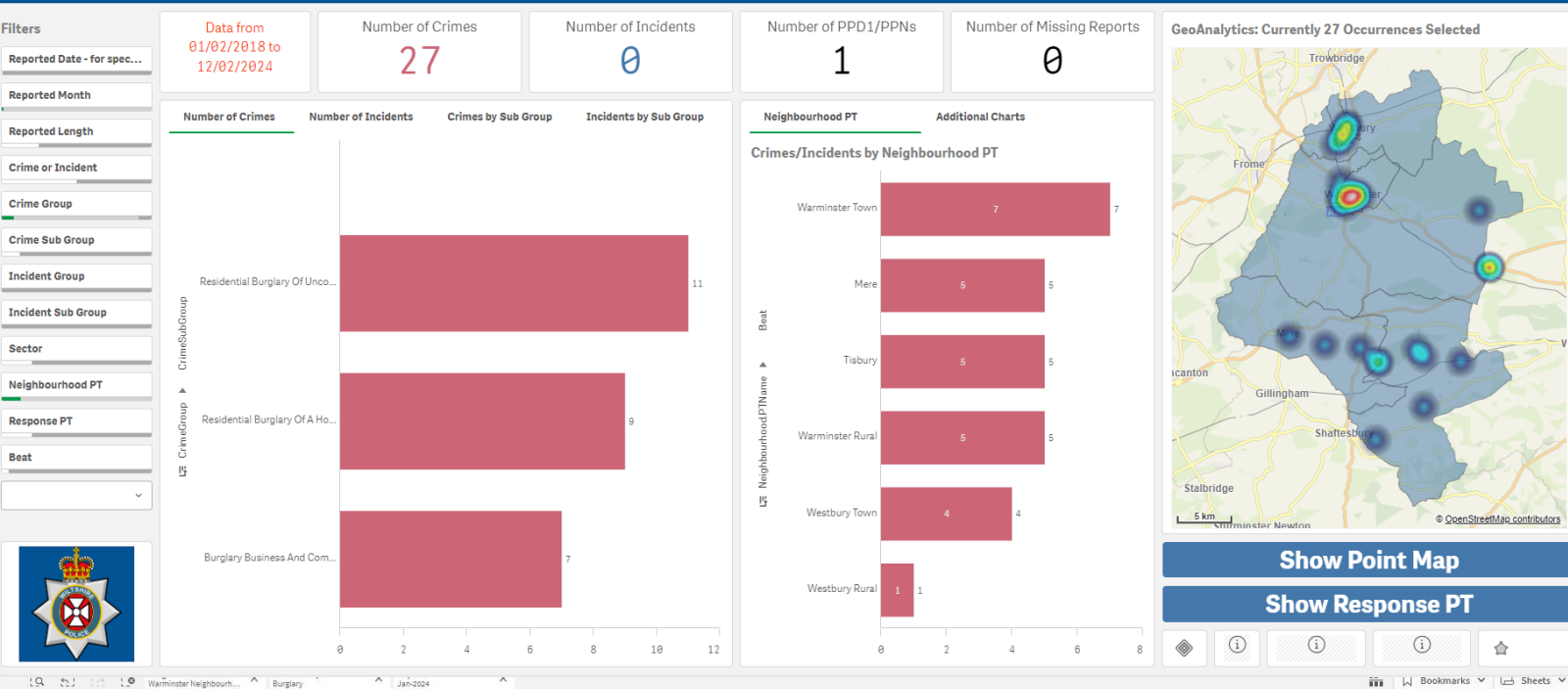
Performance

Master Table

For vs. comparison ▲ ▼ indicate direction of travel, if the change is 5% or less a "—" is used. The colour indicates whether this is the preferred direction of travel, blue or amber, unless the current period is considered exceptional in the adverse direction then it is red. See Explanation Page for more info

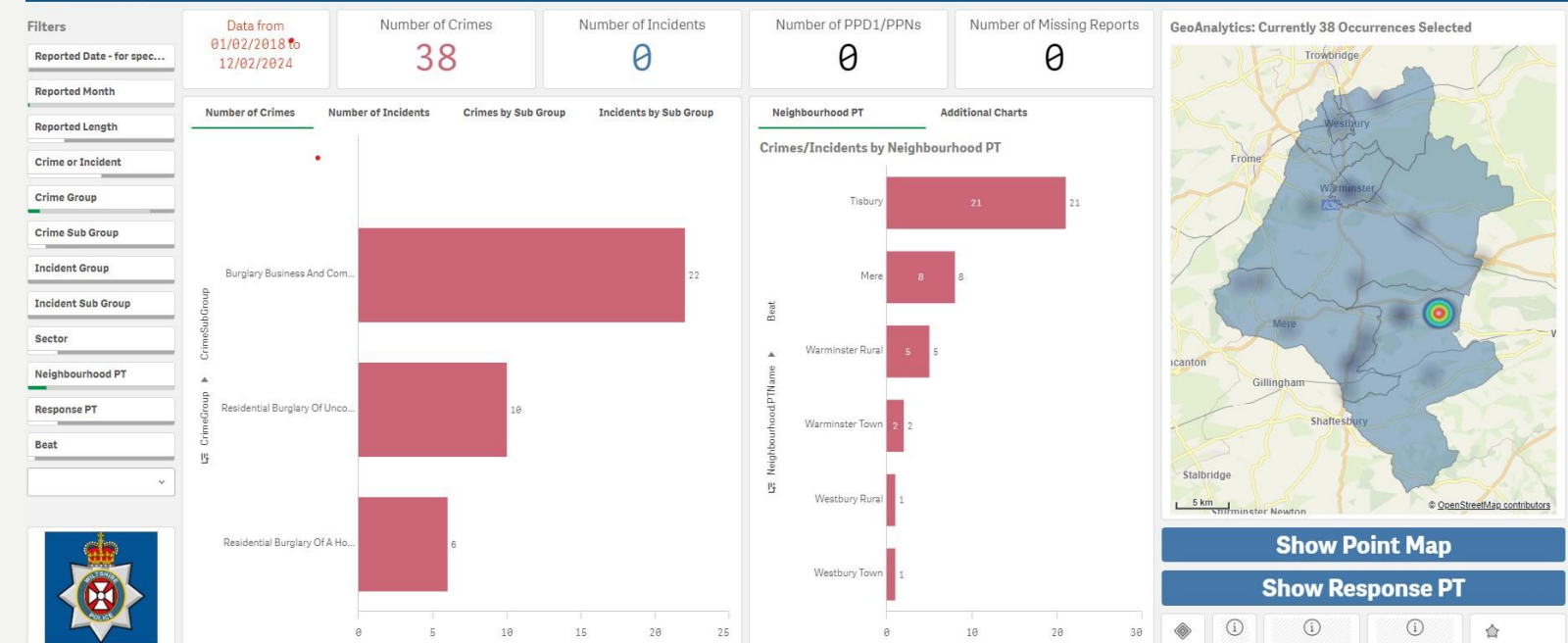
Measure	Trend Line (Up to 3 Years' Data)	Jan-2024	3 Months to Jan-2024	12 Months to Jan-2024	12 Months to Jan-2023 vs. 12 Months to Jan-2024	Rolling 12 Month Trend	Statistical Exceptions	Exception Weighting
Crime Volume: Violence With Injury - Warminster CPT		26	67	357	-12.9% ▼	Decreasing	Three-Month Low	
Crime Volume: Burglary - Warminster CPT		38	77	179	5.3% ▲		One, Two-Month High	
Volume of ASB - Warminster CPT		39	149	720	-19.2% ▼	Decreasing		
Crime Volume - Warminster CPT		254	661	2,656	-3.7% —	Decreasing		
Stop and Search Volume		84	237	1,403	-24.5% ▼	Decreasing	Two, Three-Month Low	17

2. Summary (based on Reported Date): Excludes Restricted Records



Burglary data – December 23

2. Summary (based on Reported Date): Excludes Restricted Records



Burglary data – Jan 24

Local Priorities & Updates

Priority	Update
ASB	ASB continues to be a priority in both Westbury and Warminster . High Visibility patrols are being conducted at certain times to deal with any incidents and provide reassurance to the community. The police are working very closely with partner agencies . We are working with the youths for early intervention and local schools
Burglaries	Burglaries is another priority – we seem to have spates of them periodically- non dwelling commercial breaks- target patrols, assistance from the Burglary team Non-dwelling burglaries We have seen an increase in reports of burglary in more rural locations such a Tisbury . These have predominately involved business premises and outbuildings. High visibility targeted patrols are being carried out in these areas.
Vulnerable	Vulnerable checks Officers conduct regular visits to our identified vulnerable people to both reassure them following reported concerns and to deter visits by criminals who wish to exploit them. We have been working closely with Wiltshire Council Housing on evidence to support several injunctions which we have now got in place. These premises are visited regularly by the teams to provide support to those who are most vulnerable.

ROAD SAFETY

#FATAL5 education

One of the largest forms of distractions is mobile phone use.

It's illegal to use a handheld mobile phone while driving a motor vehicle on the roads in the UK.

Even using a hands-free option can incur penalties if your driving is deemed to be dangerous.

The police have the right to stop you if they think you're distracted and not in control of your vehicle, and you can be prosecuted.

You can use a hand-held phone when:

you're safely parked and engine off

you need to call 999 or 112 in an emergency and it's unsafe or impractical to stop

you're making a contactless payment in a vehicle that is not moving, for example at a drive-through restaurant

you're using the device to park your vehicle remotely

Wiltshire Police

Community Road Safety Team; what we do

PARTNERSHIP WORKING

- Community safety initiatives
- Work with Wiltshire Council (WC) and Dorset & Wiltshire Fire & Rescue Service (DWFRS) on road safety matters
 - Safe Drive Stay Alive (DWFRS)
 - Car seat checks (WC)
 - Op Close Pass – 2 wheels



INTERVENTION

- Road safety campaign 2023
- Community Speed Watch (CSW) letters
- Visible presence
- Speed Indicator Device (SID) scheme



ROAD SAFETY

ENFORCEMENT

- Project Zero days
- Community Road Safety Team days of action
- Support to Tramline op
- Community Road Safety and Speed Enforcement officers
- Speed awareness courses, fine & points and court action
- Force wide operations



EDUCATION

- Empowerment to communities to deliver CSW
- CSW letters
- SID scheme
- Visible presence
- Op Close Pass – Equine
- #Fatal5

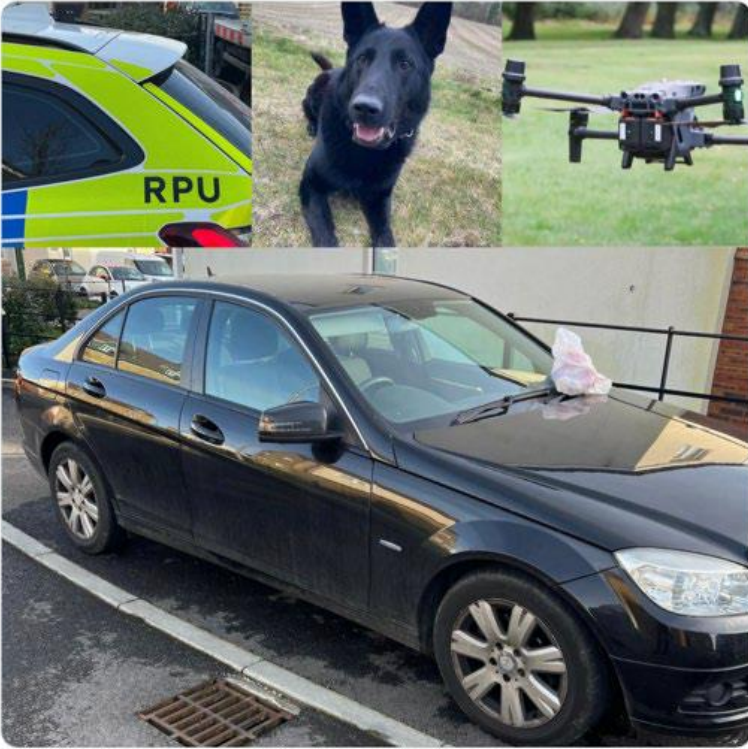


Wider work recently

Our Roads Policing Unit (RPU) in the last quarter, covering October to December issued over **2071 tickets** to motorists, for numerous road related offences.

Wilts Specialist Ops @WiltsSpecOps · 3d


#RPU sighted this cloned vehicle in Swindon which immediately made off but was located a short distance away abandoned. With the help of **#ARG** drone unit and **@wiltspolicedogs**, 3 suspects were located and arrested for offences, including the theft of motor vehicle. **#RPU #TEAMWORK**



4 8 171 3.1K

Wilts Specialist Ops @WiltsSpecOps · 1d

Another day, another drink driver. This one was found asleep in his car by **#RPU**. He was almost double the limit. **#arrested** for being drunk on charge of a vehicle. **#fatal5 #MorningAfterTheNightBefore #NoExcuse**



14 11 235 16K

Wilts Specialist Ops @WiltsSpecOps · 2h

#RPU stopped a moped today where checks revealed the rider had no licence or insurance... The moped's owner then turned up in a car to discuss matters with the Police. Checks then revealed no driving licence for the car driver and 2 tyres with cords exposed. **#RecoveryFor2Please**



28 15 102 4K

Useful Links

For more information on Wiltshire Police's performance please visit:

- PCC's Website - <https://www.wiltshire-pcc.gov.uk/>
- HMICFRS Website - <https://www.justiceinspectorates.gov.uk/hmicfrs/police-forces/wiltshire/>
- For information on what crimes and incidents have been reported in the Warminster Community Policing Team area visit <https://www.police.uk/pu/your-area/wiltshire-police/>

Get Involved

Keep up to date with the latest news and alerts in your area by signing up to our **Community Messaging service** – www.wiltsmessaging.co.uk

Follow your CPT on social media

- [Warminster Police Facebook](#)
- [Warminster Police Twitter](#)
- [Westbury Police Facebook](#)
- [Mere Police Facebook](#)

Find out more information on your CPT area at: www.wiltshire.police.uk and here www.wiltshire-pcc.gov.uk



The screenshot shows the top navigation bar of the Wiltshire Police website. It features the Wiltshire Police logo on the left, a search bar with the text "How can we help you?" and a magnifying glass icon on the right, and a menu with five items: "Report", "Tell us about", "Apply or register", "Request", and "Feedback". Below the navigation bar is a breadcrumb trail: "Home > About us > CPTs". The main heading is "Warminster CPT". The content area contains three paragraphs: the first describes the CPT's coverage area (Warminster, Westbury, Tisbury, Mere and surrounding areas); the second provides contact information for community-related matters (email: WarminsterAreaCPT@wiltshire.police.uk) and notes that the mailbox is not monitored 24/7; the third explains that crimes cannot be reported via email and provides instructions for urgent (999) and non-urgent (101) incidents, with a link to "Report a crime here". The final paragraph mentions a map of crimes in the Warminster area, with a link to "www.police.uk".